

# Inspired eLearning Powered by VIPRE: MSP Security Awareness Training

Educate Effectively. Reinforce Often.

## YEAR-ROUND SECURITY AWARENESS AND ENGAGEMENT

Inspired eLearning Security Awareness Training (SAT) is an out-of-the-box learning program which allows resource-conscious organizations to deliver regular, highly effective security awareness training with little admin effort. Our program has a pre-determined learning pathway and consists of regular courses, reinforcing 'micro-learning' modules and phishing simulations, delivered on a monthly basis.

Allowing Managed Service Providers (MSPs) to deliver consistent, regular training to their customers users to help increase their awareness of the cyberthreat landscape, increase compliance, and reduce the risk of being attacked.

## COURSES

Our content has been developed by adult learning specialists who have studied how to change behaviors through regular training and assessment. The courses vary in duration from full 30-minute, interactive training videos, to 1-minute micro-learning modules designed to reinforce key security principles. Throughout the program, learners will receive comprehensive monthly training covering topics including security essentials, avoiding phishing and spear phishing scams, staying secure on email and instant messaging, how to defend against ransomware, password management and the importance of physical security.



## PHISHING SIMULATIONS

Our phishing simulations equip MSPs with comprehensive tools to test and enhance your customers phishing preparedness. Use our pre-made templates or create custom ones from scratch with our flexible Template Editor, modifying key elements such as subject line, from address, images, text and links for better engagement.

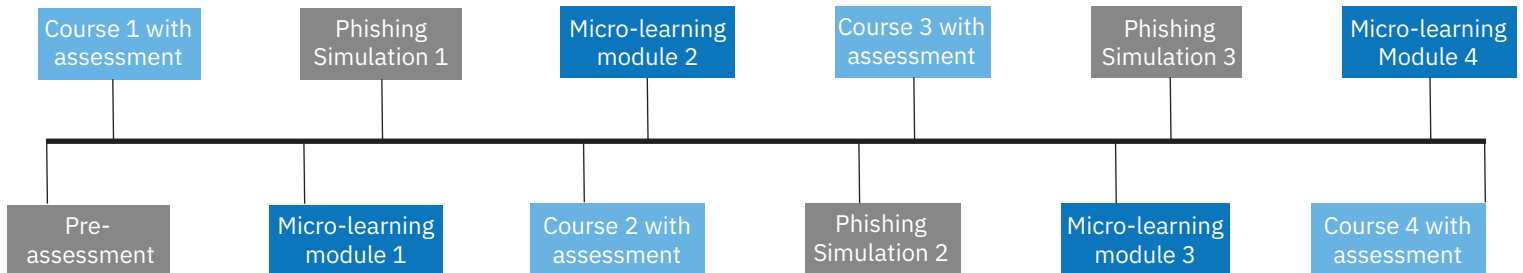


Including modern phishing threats like QR codes (Qushing), campaigns can be scheduled or randomized for increased authenticity and employees who fail simulations are automatically enrolled in reinforcement training. The PhishHook tool for Outlook and Gmail empowers users to report suspicious emails directly.

## THE LEARNING PATH

Many businesses view Security Awareness Training as a “once a year compliance tick box exercise” and don’t consider the powerful role their employees play in the protection of their data and network. While deploying a once a year security awareness training program may satisfy compliance requirements, unfortunately it does not equate to a strong defense strategy.

Our learning path has been created to ensure users are always alert to threats. Using a combination of engaging content and ongoing, drip-fed courses interspersed with phishing simulations, we ensure that your employees retain what they learn for longer, leading to better security outcomes for your business.



**Fig. 1** Example SAT learning path with continual reinforcement of security principles and built-in, **MONTHLY** phishing simulations

### YEAR ONE COURSE OVERVIEW

COURSE NAME	COURSE TYPE
CyQ Assessment	Exam
Security Awareness Essentials	Course + Phishing Simulation
Defending Against Phishers	Course + Phishing Simulation
Phishing Defense Essentials	Micro-Learning + Phishing Simulation
Email & Instant Messaging Security	Course + Phishing Simulation
Protecting Against Spear Phishers	Micro-Learning + Phishing Simulation
Ransomware	Course + Phishing Simulation
Business Email Compromise	Micro-Learning + Phishing Simulation
Physical Security	Course + Phishing Simulation
Defending Against Ransomware	Micro-Learning + Phishing Simulation
Password Management	Course + Phishing Simulation
Password Strong	Micro-Learning + Phishing Simulation
Phishin' Impossible: The Phishing Game	Micro-Learning + Phishing Simulation

### YEAR TWO COURSE OVERVIEW

COURSE NAME	COURSE TYPE
CyQ Assessment Year 2	Exam
Security Awareness - Strongest Link	Course + Phishing Simulation
Tales From CPU City™ - Tailgating	Course + Phishing Simulation
SMiShed!	Micro-Learning + Phishing Simulation
Protecting Mobile Data and Devices	Course + Phishing Simulation
Living Mobile Secure	Micro-Learning + Phishing Simulation
Social Engineering	Course + Phishing Simulation
How to Defeat Social Engineers	Micro-Learning + Phishing Simulation
Working Securely From Home	Course + Phishing Simulation
The In-Personator: A Social Engineering Threat	Micro-Learning + Phishing Simulation
Social Media Best Practices	Course + Phishing Simulation
Before You Post	Micro-Learning + Phishing Simulation
The Fake App Trap	Micro-Learning + Phishing Simulation

## YEAR THREE COURSE OVERVIEW

COURSE NAME	COURSE TYPE
CyQ Assessment Year 3	Exam
Security Awareness - A Day in the Life	Course + Phishing Simulation
Phishing Defense Essentials	Course + Phishing Simulation
Dial V for Vishing	Micro-Learning + Phishing Simulation
SAFE Web Browsing	Course + Phishing Simulation
Typosquatting	Micro-Learning + Phishing Simulation
The Malware Threat	Course + Phishing Simulation
USB Baiting: Don't Take the Bait	Micro-Learning + Phishing Simulation
Incident Reporting	Course + Phishing Simulation
Fake News	Micro-Learning + Phishing Simulation
An Introduction to Insider Threats	Course + Phishing Simulation
Evil Twin	Micro-Learning + Phishing Simulation
Tales From CPU City™ Cryptojacking	Micro-Learning + Phishing Simulation

## MANAGEMENT

As a Managed Service Provider, we know that flexibility is key. Our MSP model allows you to deploy ongoing training to your customers and our Training Partner Console provides a platform for you to manage your customers in one place:

- Multi-tenant partner console
- Self-service account provisioning and management
- Drill-down SSO tenant management
- Add and remove users, synchronize customer accounts with Entra ID or LDAP
- Monthly metered billing - receive one single monthly invoice for your total active users
- Easy to use billing reports delivered straight to your inbox with per-tenant usage reporting
- Evaluate user progress over time
- Identify user vulnerabilities

### LEARN MORE ABOUT SECURITY SERVICES FROM VIPRE



## About Inspired eLearning

Inspired eLearning, a part of VIPRE Security Group, is dedicated to delivering the highest quality educational products that transform corporate culture, nurture and enhance workforce skills, and deliver maximum ROI for the corporate education budget.

[www.inspiredelearning.com](http://www.inspiredelearning.com)

